

Get the Most Out of Your Appletree Visit

We all have an important role to play in creating the best possible healthcare experience.



Treat everyone in our community with respect, courtesy and compassion.



Our physicians will work with you to determine the best treatment plan for your needs.



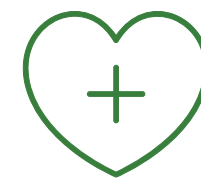
Confidentiality and discretion should be maintained at all times.



Posted wait times are estimates only.



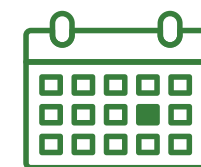
Any children in your care must be supervised at all times.



View your test results in your Appletree Patient Portal.



If your contact information is out of date, please let us know.



Appointments may be cancelled or delayed with notice.

Appletree Medical Group has a zero-tolerance policy for disruptive or threatening behaviours.

- Possession or display of any type of weapon
- Throwing objects or damaging or destroying property
- Assaulting or intimidating an individual, or threatening to do so
- Behaviour that may be deemed threatening to patients or staff
- Fraud of any kind, including in relation to insurance, prescriptions, tests and referrals

If you witness any inappropriate behaviour, please report it to a member of our staff. Additional information, patient resources and frequently asked questions can be accessed on our website.