## **Frequently Asked Questions**

# What forms does your employee need to bring?

Appletree Medical Group keeps a copy of all required forms on file, so no forms are needed. We will ensure that the appropriate form is completed and sent to WSIB.

#### How long does it take to be seen?

As a member of our program, you can either call your dedicated staff member - who will book a same-day appointment - or your employee can use our wait-time tool on our website to pick the clinic with the shortest wait time, or the most convenient location.

The time spent with the physician depends on the presenting injury, but generally speaking, we can have your staff in and out of the clinic with a minimum number of hours lost.





#### **Let Us Help Your Team Today**

Workplace health services are available by appointment or by walk-in.





AppletreeMedicalGroup.com



Book by Phone



Book Online Via our Patient Portal



**Appletree Workplace Health Programs & Services** 

## Workplace Health

## How Can Appletree Support Your Employees' Health Care?

When you care for your employees, they care about your business. Appletree can serve your organization in three key areas:

- Providing you and your employees with the most choice when accessing medical care, including the greatest number of facilities and the largest coordinated network of providers in Ontario.
- Offering the broadest range of access options, from in-person care to on-demand virtual care.
- Access to on-site or near-site clinical services options.

When you require rapid access to excellent care, we have all of your needs covered. We offer a full spectrum of occupational health services, allowing you to select the specific ones that are important to you, while knowing that you can still access any additional services as and when they are needed.

Please review our list of services and contact us if you are looking for ways to improve your employees' health and well-being. Let us determine how we can be of service to you and to your organization.

#### **WSIB Rapid Access Program**

Lost labour time due to workplace injury places tremendous strain on the worker, the employer and society. When an employee is injured at work, rapid access to same-day care is critical. The sooner an injured employee is seen by a doctor, the sooner they can begin their recovery and successfully reintegrate into the workplace.

Appletree offers employers a WSIB Rapid Access Program that provides injured employees with prompt WSIB assessments. It is advantageous to both the employee and the employer to be assessed by a physician who is highly knowledgeable about WSIB processes, and who also specializes in treating patients with occupational injuries. Thanks to our broad network of Appletree Medical Centres, we have many doctors who will assess your injured worker promptly and thoroughly.

Members can simply call our Workplace Health Program coordinator, and they will arrange a same-day appointment for your injured employee at a location convenient to them. All appointments are booked via our program coordinator and services are available seven days a week.

### What to Expect



#### **Locate Your Nearest Clinic**

If a workplace injury occurs, find the closest Appletree Medical Centre to you. Appointments are not required.



#### **During the Assessment**

An Appletree physician will assess your employee's needs and complete the required documents. We will then forward the documents to WSIB on your behalf.



#### After Your Appointment

Your employees are provided with a free Appletree Patient Portal account, where their medical results or test results will be made available through a safe and secure database.

# Workplace Health Visits Are Available Via









